Social Services for Elders from Ethnic Minority Groups – European Approaches

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1. Background & Introduction of the European Project "Services for Elders from Ethnic Minorities" (SEEM II)

- European project funded by the European Commission and runs for two years until December 2005
- 10 partners (local authorities, NGO's and one academic institute) from Leeds/UK, Dortmund/Germany, Lille/France, Gothenburg/Sweden, Gent/Belgium and Bucharest/Romania
- Exchange and Research Agenda: 3 full partner meetings, 12 consultation meetings on local level, 6 city-specific MEE elders' partner exchanges, good practice checklist, seminar in Brussels, final report, evaluation of project

2. Aims of SEEM II

- Combat isolation of minority ethnic elders (MEE)
- Improve consultation and involvement of MEE and their organisations
- Raise the profile of the contribution made by MEE
- Improve information about, and access to, services
- Share good practice (city, country, and EU)
- Support partner cities
- Disseminate the project and its results (city, country, and EU)
- Influence and inform European Union member states and European level social policy to take full account of the needs of MEE elders



3. Minority Ethnic Elders in Germany, Great Britain, Sweden, Belgium, France, and Romania

Ethnic background:

- Dortmund/Germany: Turkish, former Yugoslavia, former Soviet Union, Greek, Italian, Spanish, Polish, Moroccan and Portuguese
- Leeds/UK: Indian, Irish, Black-Caribbean, Pakistani, Kashmiri, Jewish and Chinese
- Lille/France: Algerian, Moroccan, Austrian, Finnish, Swedish, Italian
- Gothenburg/Sweden: Finnish, Danish, Norwegian, former Yugoslavia, German, Polish, Iranian, Hungarian, Estonian and Turkish
- Gent/Belgium: Turkish, Moroccan, Italian, Spanish and Portuguese
- Bucharest/Romania: Rroma, Hungarian, Turkish, Jewish, German, Chinese

3. Minority Ethnic Elders in Germany, Great Britain, Sweden, Belgium, France, and Romania

- <u>Life circumstances:</u> still small but increasing numbers; very heterogeneous ethnic groups; similar problems regarding to health, housing, and access to services; language barriers; low take up of services; common experiences of discrimination
- <u>Legal framework:</u> different concepts of citizenship and political power of immigrant groups; great differences concerning legal status of MEE; differences in the voicing of demand
- Social political framework: different concepts of integration / acceptance of cultural and ethnic differences; varying concepts of welfare and social policy; different ways of planning and delivering services on local level



4. Transferable Strategies to Deliver Social Services for Ethnic Minority Elders

- Outreaching Social Work
- Information Policy for Minority Ethnic Elders
- Translation and Interpretation Services
- Advocacy
- Conducting Studies / Working with Universities
- Evaluation of Existing Services
- Recruitment of Staff with Matching Ethnic Background
- Ethnic Monitoring
- Development Work with Organisations of MEE Groups
- Cultural Awareness Training



5. Exchange Visits of Minority Ethnic Elders and their Organisations

- Aim: to encourage BME elders to influence service delivery in their interests
- Five MEE exchange visits between different partner cities: Gothenburg to Leeds, Dortmund to Leeds, Leeds to Lille, Gothenburg to Dortmund and Dortmund to Gent
- Two visits to Leeds mainly concerned organising in the voluntary sector
- Leeds to Lille visit focused on food projects
- Dortmund to Gent visit concentrated on how to run and build up self-help organisations
- First benefits are very positive for both sides:
 MEE: empowerment, pride, better links, more realistic analysis hosts: more backing, own achievements and lacks become clear, stimulating ideas, better networking on local level



6. First Results and Influences of SEEM II on Local Level

- In general more political and practical support and backing to work on the topic "Services for MEE"
- Increased sensitivity for MEE needs
- New projects, groups, approaches and strategies to improve social services for MEE
- Improved Networking
- Dortmund: Building up a Forum "Services for MEE", including welfare associations, local authority and MEE and their organisations
- Leeds: Launching a new group "Leeds Black and Minority Ethnic Elders Action Group"
- Lille: Commissioning research regarding needs of MEE

Thank you very much for your attention!

More information: www.leeds.gov.uk/seem/

